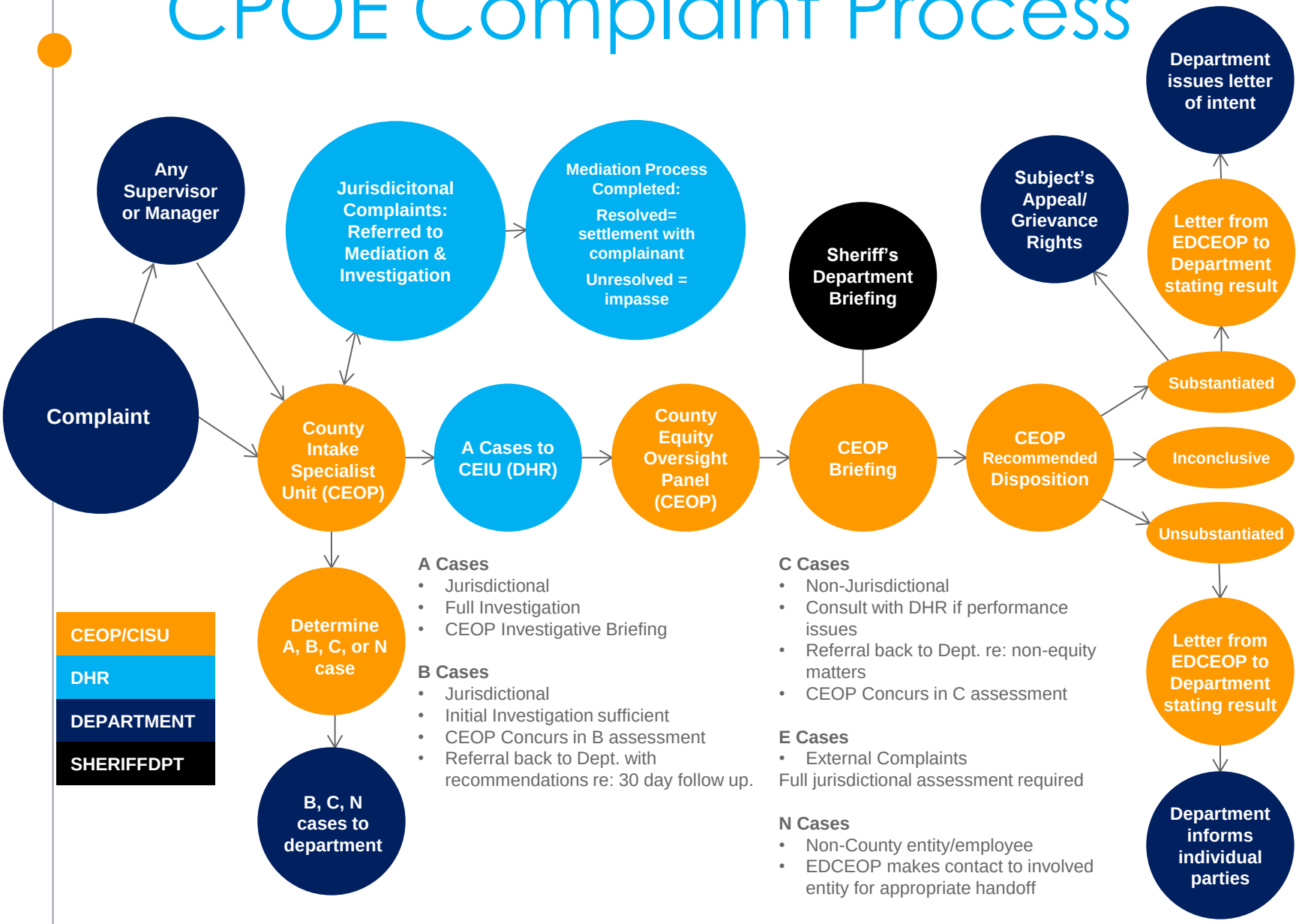CPOE Complaint Process