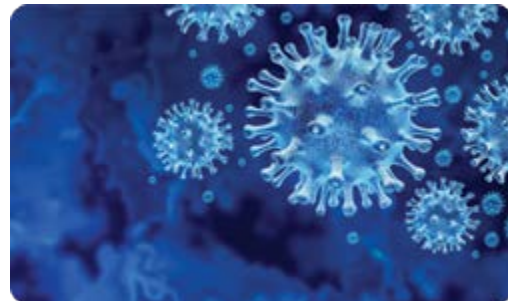




COVID-19 Recap

This is a weekly summary of COVID-19 communications and key information sent by Cigna to our clients and their producers. In these unprecedented times, we aim to make your job easier and continue to deliver timely information, guidance, and support.



Week in review

Parachute RxSM - More Support For Those Losing Coverage

- Express Scripts[®], a health services division of Cigna, is launching a temporary new savings program to help ensure that Americans can continue to stay adherent to their prescription medications during the COVID-19 pandemic.
- Any American who is uninsured can use Express Scripts Parachute Rx to get discounts on many medications at affordable, predictable prices. Certain restrictions apply which can be found on the [website](#).
- Administered by [InsideRx[®]](#), this program offers deep discounts on thousands of widely used prescription medications, capping costs at \$25 for a 30-day supply of select generics, and \$75 for a 30-day supply of select brand-name medications.

[Share this flyer with employees](#)

Employee Status Change – Health Benefit Coverage Podcast

- With many employers reducing work hours, furloughing or laying off employees as a result of COVID-19, some employees will have to find and purchase health coverage on their own.
- This podcast addresses a number of scenarios and options including individual or family plans, the extended relief period that allows employees to stay on the employer plan, and other ways to support employees.

[Listen to the replay](#)

- For additional information, check out these brochures on the Cigna COVID-19 Resource Center:

[Cigna benefits, resources and support for employees affected by the COVID-19 crisis](#)

[Community resources](#)

Cigna's COVID-19 Customer Protection Program

- Cigna will help protect employees from surprise balance bills from out-of-network providers for COVID-19 testing, diagnostic screening, and treatment.
- If any employees contact their employer regarding out-of-network balance billing they received for COVID-19-related services, please let us know. Cigna will take further steps to address these issues with the provider.

[Read the press release](#)

Information For Employers Planning to Reopen Worksites

- As states begin to reopen, employers want to protect the health, well-being, and peace of mind of their employees and also ensure business continuity.
- The Resources for Reopening FAQ linked below includes a number of commonly asked questions to help make it a little easier to consider key variables in the planning process, including local, state, and federal guidelines, availability of tests, composition of workforce, and worksite preparedness.
- We continue to update and add to these resources available on our [Coronavirus \(COVID-19\) Information for Employer and Brokers](#) site. Since last

week, new links to OSHA, CDC, and other resources regarding policy and regulatory guidelines, facility cleaning information, and worksite safety guidance are now available.

[Read this FAQ](#)

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937775 05/2020

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