COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES

LISA M. GARRETT
DIRECTOR OF PERSONNEL

June 3, 2021

To: All Department Heads

From: Lisa M. Garrett
           Director of Personnel

2021 NATIONAL ASSOCIATION OF COUNTIES ACHIEVEMENT AWARD WINNERS

The 2021 National Association of Counties (NACo) Achievement Awards have been announced to recognize endeavors demonstrating best practices and innovative programs. For 2021, NACo recognized 844 programs from across the country in 18 different categories.

Each year, the County of Los Angeles submits groundbreaking programs for consideration. This year, of the 116 entries submitted, an impressive 97 programs have received Achievement Awards. This prestigious recognition further highlights the excellence of our County programs and our commitment to providing stellar services to the residents of Los Angeles County. Attached for your reference is a complete list of this year's winning entries from County departments. Please join me in congratulating our colleagues for their innovative and trailblazing work.

I am also pleased to recognize the Workforce Development, Aging and Community Services Department (WDACS) for receiving the coveted "Best in Category" Award for its Los Angeles County Prison to Employment (P2E) Program.

The NACo Board of Directors will host an Achievement Awards Luncheon on July 11, 2021. Please click here for more information. Commemorative scrolls from the Board of Supervisors will be provided to each of the award-winning programs in the near future.

Should you have any questions, please contact me or Kesha McCullough, Human Resources Manager, at (213) 738-2237 or kmccullough@hr.lacounty.gov.

Again, congratulations to our achievement award winners.

LMG:PAM:MGM
KM:ECW:mr

Attachment

c: Each Supervisor
     Executive Office, Board of Supervisors
     Chief Executive Office
     NACo Program Managers

S:\WCP\NACo\LMG to DHs 2021 NACo Award Winners - 06-03-2021

To Enrich Lives Through Effective and Caring Service

2021 NATIONAL ASSOCIATION OF COUNTIES (NACo) ACHIEVEMENT AWARDS
COUNTY OF LOS ANGELES
LIST OF WINNERS

	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
1.	Animal Care and Control	Managed Intake and Enhanced Placement	Community and Economic Development	Bradley Kim Administrative Analyst
2.	Arts and Culture	19th Amendment Centennial Commemorative Artworks	Arts, Culture, and Historic Preservation	Marah Morris Grants and Professional Development Manager
3.	Arts and Culture	Creative Strategist Residency at Registrar-Recorder/County Clerk	Arts, Culture, and Historic Preservation	Kimberly Glann Cross-Sector Manager
4.	Arts and Culture	Arts for All Children, Youth, and Families: Regional Blueprint for Arts Education	Arts, Culture, and Historic Preservation	Denise Grande Director of Arts Education
5.	Arts and Culture	Hugo Ballin's Medical Sciences Fresco Conservation	Arts, Culture, and Historic Preservation	Grace Ramirez-Gaston Director of Civic Art
6.	Assessor	Assessment Appeals Board Virtual Hearing Program	Information Technology	Robert L. Duarte, Jr. Chief
7.	Beaches and Harbors	"Pack In Pack Out" Beach Trash Reduction Program	Civic Education and Public Information	Stefan Popescu Special Assistant
8.	Board of Supervisors	LA County Board of Supervisors Virtual Board Meetings	Civic Education and Public Information	Carmen Gutierrez Division Chief Board Services

Updated as of 6/2/21

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
9.	Board of Supervisors	Prosper LA	County Administration and Management	Jackie T. Guevarra, CPA Executive Director
10.	Board of Supervisors	LA County Assessment Appeals Board Virtual Evidentiary Hearing Solution	Information Technology	Jennifer B. Tran Acting Deputy Executive Officer Assessment Appeals Board
11.	Chief Executive Office	Countywide Prevention Metrics	Children and Youth	Sylvia Boyadzhyan Communications Manager - CIO
12.	Chief Executive Office	The Justice Metrics Framework	Criminal Justice and Public Safety	Sylvia Boyadzhyan Communications Manager - CIO
13.	Chief Executive Office and Public Defender	The Risk is Real	Civic Education and Public Information	Lennie LaGuire Director, Countywide Communications Judith Green Supervising Child Support Officer
14.	Chief Executive Office (was formerly ISD)	Los Angeles County Vaccine Mega Points of Dispensing (MPOD) Program	Risk and Emergency Management	Bennett Cummings Program Manager Office of Emergency Management
15.	Children and Family Services	DCFS Child Abduction Web Application	Information Technology	Rae Hahn Information Technology Manager II
16.	Consumer and Business Affairs	LA County Disaster Help Center	Civic Education and Public Information	Ernesto Bobadilla Program Manager

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17.	Consumer and Business Affairs	LA Regional COVID-19 Recovery Fund	Community and Economic Development	Azusena Favela Program Manager
18.	Fire Department	Advanced Provider Response Unit	Health, Human Services, Risk and Emergency Management	Heidi Oliva, Executive Support Division Chief
19.	Fire Department	F.I.R.E. – Family Instructions for Rapid Escape	Civic Education and Public Information	Heidi Oliva, Executive Support Division Chief
20.	Health Services	Conversion of Preoperative Clinic Visits to Phone Visits During the Covid-19 Pandemic	Health	Sachin Gupta, M.D.
21.	Health Services	Implementing a Fast Track Program to optimize medical care, improve patient satisfaction and reduce healthcare costs	Health	Sachin Gupta, M.D.
22.	Health Services	Relieving the Burn: Pharmacists improve the use of antibiotics in the emergency department for urinary tract infections	Health	Rana Entabi, Pharm D. APH.
23.	Health Services	Olive View – Critical Care Transportation Team	Health	Melanie Potts, RN MSN, SSN I
24.	Health Services	A Model for Jail Diversion for Individuals with Severe Mental Illness	Health	Alex Kopelowicz, M.D.

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
25.	Health Services	County Department of Health Services Laboratories Confront a Pandemic	Health	Holli M. Mason, M.D. Mala Nanda, Deputy, Management Programs
26.	Health Services	Harbor UCLA Medical Center's response to support staff and their families during the COVID-19 Pandemic	Health	Vanesa Garcia, MPA Assistant Hospital Administrator III Harbor UCLA Medical Center
27.	Health Services	Nursing Specialty Skills Survey and Dashboard	Information Technology	Latonya Calloway, Staff Assistant
28.	Health Services	Promoting Health Equity in COVID-19 Testing for Communities Disproportionately Affected by the COVID-19 Pandemic in Los Angeles County	Health	Angel J. Martinez, M.S., Diana Zúñiga, Adjoa Jones, M.B.A, Erika Flores Uribe, M.D., M.P.H. Clemens Hong, M.D.
29.	Health Services	Transitions of Care Pharmacy Program	Health	Belinda Waltman, M.D.
30.	Health Services	Walk-up and Drive-Through Vaccination Clinics for Adults and Children	Health	Jagruti Shukla, M.D., M.P.H.
31.	Human Resources	Investigation Case Management System (ICMS)	Information Technology	Lisa M. Garrett Director of Personnel
32.	Human Resources	Employment Verification System (EVS)	Information Technology	Lisa M. Garrett Director of Personnel

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
33.	Internal Services Department	ISD Agile Implementation and Expansion	Information Technology	Mark Diorio Division Manager
34.	Internal Services Department	COVID-19 Telework Support	Information Technology	Robert King Deputy General Mgr.
35.	Internal Services Department	Development Standardization and Modernization Program	Information Technology	Christopher Pailma IT Manager
36.	LA County Library	Bridging the Digital Divide: Laptop & Hotspot Loans, Park & Connect, and Printing Pickup	Libraries	Karol Sarkisyan Administrative Services Manager I
37.	LA County Library	Systemwide Virtual Programming: Connecting Across the County	Libraries	Karol Sarkisyan Administrative Services Manager I
38.	Los Angeles County Development Authority	Opening Doors for Los Angeles County Renters	Human Services	Tracie Mann Director
39.	Los Angeles County Development Authority	LACDA/City Small Business Grant Program	Community and Economic Development	Linda Jenkins Director
40.	Probation	Mental Health Housing Court Program	Criminal Justice and Public Safety	Earl Estell Probation Director

Updated as of 6/2/21

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
41.	Probation	Pretrial Risk Evaluation Program	Criminal Justice and Public Safety	David Grkinich Bureau Chief, Pretrial Services
42.	Public Health	The Art of Culturally Appropriate Translation during a Global Pandemic	Health	Federico Rangel Jr. Assistant Staff Analyst
43.	Public Health	Incentivizing Participation to Reduce the Spread of COVID-19	Health	Gema Morales-Meyer Director of Clinic Services
44.	Public Health	COVID-19 PPE Inventory Dashboard	County Administration and Management	Nichole Alcaraz Senior Staff Analyst
45.	Public Health	SARS-COV2 Whole Genome Sequencing	Health	Nicole Green, PhD, D (ABMM), M(ASCP)CM, PHM
46.	Public Health	Public Health Task Force	Children and Youth	Ellen Sanchez, M. Ed
47.	Public Health	AAIMM Prevention Initiative - Village Fund	Health	Helen O'Connor Health Program Analyst III
48.	Public Health	AAIMM Prevention Initiative- Doula Program	Health	Helen O'Connor Health Program Analyst III

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
49.	Public Health	Tuition Incentive Program Pilot	Health	Francisco Reyes Senior Staff Analyst
50.	Public Health	COVID-19 Case and Contact Interview Branch (CCIB) Student Internship Program	Personnel Management, Employment and Training	Shieva Davarian, PhD Research Analyst
51.	Public Social Services	Customer Service Center Intake Project	Information Technology	Roxana Molina Assistant Director
52.	Public Social Services	DPSS Website Redesign Project	Information Technology	Michael Sylvester, Assistant Director Elizabeth Becerra Division Chief
53.	Public Social Services	In-Home Supportive Services Provider On-Line Orientation	Information Technology	Michael Sylvester, Assistant Director Cynthia Schmidt Division Chief
54.	Public Social Services	Outbound Text Campaign for Food Giveaways	Information Technology	Michael Sylvester Assistant Director
55.	Public Social Services	DPSS Community Outreach Response to the COVID-19 Pandemic	Civic Education and Public Information	Elizabeth Becerra Division Chief
56.	Public Social Services	Employee Declaration of Relatives (EDRS)	Information Technology	Michael Sylvester Assistant Director

	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
57.	Registrar-Recorder/County Clerk	DSW Election Worker Program	County Administration and Management	Aaron Nevarez Assistant Registrar-Recorder/County Clerk
58.	Registrar-Recorder/County Clerk	ELECTION MONITORING DASHBOARDS	County Administration and Management	Aman Bhullar Assistant Registrar-Recorder/County Clerk
59.	Registrar-Recorder/County Clerk	SAFE PRESIDENTIAL ELECTION PLAN	Risk and Emergency Management	Aaron Nevarez Assistant Registrar-Recorder/County Clerk
60.	Registrar-Recorder/County Clerk and Chief Executive Office	Vote Center Wait Time App	Information Technology	Aman Bhullar Assistant Registrar-Recorder/County Clerk
61.	Treasurer and Tax Collector	Operation Self-Service - Penalty Cancellation Request Application	County Administration and Management	Elizabeth B. Ginsberg Program Manager
62.	Superior Court	The Appeals Tracking System (ATS)	Information Technology	Sylvia White-Irby, Judicial and Executive Support Director
63.	Workforce Development Aging & Community Services	COVID Emergency Food Call Center – Aging Services Nutrition Services	Human Services	Carlos Perez Human Services Administrator III

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64. Workforce Development Aging & Community Services	APS Wellness/Virtual Calls	Human Services	Carlos Perez Human Services Administrator III
65. Workforce Development Aging & Community Services	Community & Senior Centers COVID-19 Drive-thru/Contactless Model	Human Services	Liza Zavala Human Services Administrator II
66. Workforce Development Aging & Community Services	PPE Distribution Program for Aging Service Providers and Older Adults	Risk and Emergency Management	Michael Gavigan Human Services Administrator I
67. Workforce Development Aging & Community Services	Virtual Age Mastery Program to address the digital divide	Human Services	Anna Avdalyan Program Manager Area Agency on Aging
68. Workforce Development Aging & Community Services	CalFresh Expansion Program	Human Services	Anna Avdalyan Program Manager Area Agency on Aging
69. Workforce Development Aging & Community Services	Expanded Nutrition Assistance for Seniors	Human Services	Anna Avdalyan Program Manager Area Agency on Aging
70. Workforce Development Aging & Community Services	Camp to Community Transition Program	Criminal Justice and Public Safety	Irene Pelayo, Workforce Development Director
71. Workforce Development Aging & Community Services	Virtual Rapid Response Program	Information Technology	Irene Pelayo, Workforce Development Director

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72.	Workforce Development Aging & Community Services	Returning Citizen Stimulus Program	Risk and Emergency Management	Irene Pelayo, Workforce Development Director
73.	**Workforce Development Aging & Community Services**	**Los Angeles County Prison to Employment Program (P2E) (Best in Category)**	**Criminal Justice and Public Safety**	**Irene Pelayo, Workforce Development Director**
74.	Workforce Development Aging & Community Services	Youth@Work: Personal Protective Equipment Production and Assembly	Risk and Emergency Management	Irene Pelayo, Workforce Development Director
75.	Workforce Development Aging & Community Services	Hire LAX Apprenticeship Readiness Program	Community and Economic Development	Irene Pelayo, Workforce Development Director
76.	Workforce Development Aging & Community Services	CalWORKs Youth@Work Services	Children and Youth	Irene Pelayo, Workforce Development Director
77.	Workforce Development Aging & Community Services	Foster Youth Automated Referral System (ARS)	Information Technology	Irene Pelayo, Workforce Development Director
78.	Workforce Development Aging & Community Services	English Language Learner Co-Enrollment Pilot Pomona Puente Collaborative	Risk and Emergency Management	Irene Pelayo, Workforce Development Director
79.	Workforce Development Aging & Community Services	Keep Los Angeles Working (KLAW) Initiative	Risk and Emergency Management	Irene Pelayo, Workforce Development Director

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80.	Workforce Development Aging & Community Services	Virtual America's Job Center of California (AJCC)	Information Technology	Irene Pelayo, Workforce Development Director
81.	Workforce Development Aging & Community Services	LA CARES Pandemic Relief Employment Program (PREP)	Community and Economic Development	Irene Pelayo, Workforce Development Director
82.	Workforce Development Aging & Community Services	Data Dashboards and Data Driven Decisions	Information Technology	Irene Pelayo, Workforce Development Director
83.	Workforce Development Aging & Community Services	Careers For A Cause (C4C)	Community and Economic Development	Caroline Torosis Economic & Business Development Director
84.	Workforce Development Aging & Community Services	Employer Assistance Grant Fund (EAGF)	Information Technology	Caroline Torosis Economic & Business Development Director
85.	Workforce Development Aging & Community Services	Personal Protection Equipment (PPE) UNIT	Risk and Emergency Management	Caroline Torosis Economic & Business Development Director
86.	Workforce Development Aging & Community Services	Safer at Work Public Information and Awareness Campaign to Safely Re-Open the Los Angeles County Economy	Civic Education and Public Information	Caroline Torosis Economic & Business Development Director
87.	Workforce Development Aging & Community Services	Large Scale Training and Hiring Partnership in Aerospace and Manufacturing – Northrop Grumman	Community and Economic Development	Caroline Torosis Economic & Business Development Director

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88.	Workforce Development Aging & Community Services	Los Angeles County Disaster Help Center	Community and Economic Development	Caroline Torosis Economic & Business Development Director
89.	Workforce Development Aging & Community Services	LA vs. Hate Problem	Community and Economic Development	Robin Toma, Assistant Director
90.	Workforce Development Aging & Community Services	Adult Protective Services D5 Homeless Pilot Program	Human Services	David Kochen Human Services Administrator II
91.	Workforce Development Aging & Community Services	Adult Protective Services Critical Delivery Services - Emergency Food Box Delivery	Human Services	David Kochen Human Services Administrator II
92.	Workforce Development Aging & Community Services	Adult Protective Services Critical Delivery Services (CDS) Call Center	Human Services	David Kochen Human Services Administrator II
93.	Workforce Development Aging & Community Services	Adult Protective Services Home Safe Program	Human Services	David Kochen Human Services Administrator II
94.	Workforce Development Aging & Community Services	Adult Protective Services LA Found Initiative - Project Lifesaver Pilot	Human Services	David Kochen Human Services Administrator II
95.	Workforce Development Aging & Community Services	Adult Protective Services Critical Delivery Services (CDS)	Human Services	David Kochen Human Services Administrator II

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	DEPARTMENT	PROGRAM TITLE	PROGRAM CATEGORY	PROGRAM MANAGER
96.	Workforce Development Aging & Community Services	Los Angeles County Worker Resiliency Fund (WRF)	Human Services	Jose R. Perez Administrative Deputy II
97.	Workforce Development Aging & Community Services	Nutrition Customer Service – A Response to COVID-19	Human Services	Anna Avdalyan Program Manager Area Agency on Aging

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