

THE COUNTY HAS SEVERAL EMOTIONAL AND MENTAL HEALTH RESOURCES AVAILABLE TO ALL EMPLOYEES AND THEIR FAMILY MEMBERS.

# Counseling

## LOS ANGELES COUNTY'S EMPLOYEE ASSISTANCE PROGRAM (EAP)

Free and confidential County employees and a dependent can attend up to three free virtual sessions every six months. To schedule a confidential counseling session, call (213) 433-7202 or email EAP@hr.lacounty.gov.

## LIFE ASSISTANCE PROGRAM

Free, anonymous, and confidential

The Life Assistance Program (LAP), offered by New York Life Behavioral Health, provides 24/7 counseling services and 24/7 crisis intervention free of charge to all County employees and their families regardless of what insurance plan they are enrolled in. Call (800) 344-9752 for more information.

#### **DISASTER DISTRESS HOTLINE**

#### Disaster/tragedy helpline

This helpline, sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA), provides immediate counseling for people affected by any disaster or tragedy. Call (800) 985-5990 to connect with a trained professional.<sup>3</sup>

## NATIONAL SUICIDE PREVENTION LIFELINE

#### 24-hour confidential support

The lifeline provides toll-free, 24/7 confidential support to anyone in suicidal crisis or emotional distress. Call 988 or (800) 273-TALK (8255) to connect with a trained counselor at a crisis center in your area. Support is available in English and Spanish, and via live chat.\*

## VETERANS CRISIS LINE

#### Free and confidential

This helpline is a free, confidential resource for veterans. Call (800) 273-8255, press "1"; text 838255; or chat online at www.veteranscrisisline.net to connect with 24/7 support.\*

### **DEPARTMENT OF MENTAL HEALTH'S (DMH) ACCESS CENTER**

#### 24/7 services

The ACCESS Center, as part of DMH's Help Line, operates 24/7 as the entry point for mental health services in Los Angeles County. Call (800) 854-7771 or visit https://dmh.lacounty.gov/our-services/disaster-services/access-hotline/.

\*Phone/text fees apply unless otherwise noted.

## Resources

## WELLBEING4LA

#### Anytime video sessions

The DMH + UCLA Public Partnership for Wellbeing offers videos focused on strategies to support and sustain your wellbeing while you work. Topics include: Strategies for Maintaining Wellbeing, Mindful Self-Compassion, and more. https://learn.wellbeing4la.org/topic?

<u>k=supportyou</u>.



## **iPrevail**

#### Customized support

DMH, in partnership with iPrevail, offers LA community members free access to a customized support program through self-guided lessons, one-on-one chats, and support groups. Visit https://lacounty.iprevail.com for more.

## **KP.ORG/SELFCARENOW**

#### **Recorded resources**

Contains written and recorded resources for managing stress, sleeping ~ better, nurturing healthy relationships, and practicing self-compassion.

Kaiser members may also access the Calm app for meditation and sleep resources at <u>kp.org/selfcareapps</u> or at the Apple or Google App stores.



#### **COUNTY HEALTH INSURANCE PLANS**

Kaiser-Permanente members can access mental health and wellness services at (800) 900-3277. For Cigna, United Healthcare, and Anthem Blue Cross, call the number on your insurance card.