

Housing and Supportive Services Program Inventory
General Case Management

Administrator	Program Name and Description	How to Access Program	Program Eligibility
General Case Management			
Mental Health	Geriatric Evaluation Networks Encompassing Services Intervention Support Program & (GENESIS) Older Adult Program - Provides field-based outpatient mental health services that include individual and family counseling, medication services, education, support, and help obtaining other needed services not provided by the DMH.	<ul style="list-style-type: none"> • (213) 351-7284 or the 24/7 Help Line at (800) 854-7771 • https://dmh.lacounty.gov/our-services/older-adults/genesis/ 	<ul style="list-style-type: none"> • Older adults, ages 60 and above, homebound, at risk of eviction, experiencing a severe mental illness or who have significant mental health problems that, while not as severe, still substantially impair their ability to function and prevent them from participating in traditional mental health clinic programs.
Mental Health	Veteran & Military Family Services (VMFS) - Connects veterans and their families with available services with the aim of reducing homelessness, suicide, and underemployment and increasing resources and services for veterans and their families. VMFS is staffed predominantly by veterans and military family members who provide mental health services, peer support, and linkage to resources including housing, health care, financial, legal and employment support. Clinical professionals can assist with those struggling with substance abuse and mental health issues.	<ul style="list-style-type: none"> • Bob Hope Patriotic Hall, 1816 S. Figueroa St., 6th floor, LA 90015 (walk-ins and appointments are welcome) • Edelman Westside Mental Health Center, 11080 Olympic Blvd., LA 90064 (not a walk-in site) • A new site will open in June: BHC, 12021 Wilmington Ave., Bldg. 18, Suite 4D, LA 90059. • Veterans Support Line: 800/854-7771 option *3 (Daily including holidays between 9am and 6pm) <p>Or at dmh.lacounty.gov/veterans</p>	<ul style="list-style-type: none"> • All veterans and family members. (There are no criteria for time in service era, or discharge status.) • Services are available regardless of the Veterans Affairs disability rating; there are no specific or exclusionary criteria for level of need/care or income level requirements.
Military and Veterans Affairs	Call Center - Supports veteran call center to streamline operations and optimize support services	Call Center: (877) 4LA-VETS	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.
Military and Veterans Affairs	Accessible Veteran Resource Centers - Provides veteran resource centers across participating cities, fostering a comprehensive support network for veterans, which includes coordination and collaboration with the Department of Mental Health and the Department of Veteran Affairs.	DMVA's regional offices may be viewed at: https://mva.lacounty.gov/contact-us/	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.

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Military and Veterans Affairs and Mental Health	Veteran Peer Access Network - Connects veterans with various resources, including mental health services, substance misuse support, and assistance with housing, employment, and benefits.	Contact: Intake@mva.lacounty.gov https://mva.lacounty.gov/vpan-assistance/	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.
Military and Veterans Affairs	Veterans Crisis Line - 24/7 telephone line providing confidential support for veterans and their loved ones.	<ul style="list-style-type: none"> • Call: 988 then press 1. • Text: 838255 • https://www.veteranscrisisline.net/ • Chat: https://www.veteranscrisisline.net/get-help-now/chat/ 	<ul style="list-style-type: none"> • All military members including Veterans, National Guard, and Army Reserve. Inquirers do not have to be eligible for VA health care benefits to call.
Public Health	Substance Abuse Prevention and Control (SAPC) - Provides substance use disorder (SUD) services through community-based certified and/or licensed SUD treatment programs. Services include outpatient, intensive outpatient, and opioid treatment programs, withdrawal management, medication for addiction treatment, short-term residential, case management, recovery support services, and recovery bridge housing.	<ul style="list-style-type: none"> • Substance Abuse Services Helpline (SASH) - 24/7 helpline (844) 804-7500 • Client Engagement and Navigation Services (CENS) - one area office per service planning area (SPA). • CENS Area offices can be found at http://publichealth.lacounty.gov/sapc/docs/public/cens/cens-near-you.pdf • Connecting to Opportunities for Recovery and Engagement (CORE) – There are six CORE centers throughout the County http://publichealth.lacounty.gov/sapc/public/corecenter/?lang=en • SBAT - online directory of providers https://sapccis.ph.lacounty.gov/sbat/ 	<ul style="list-style-type: none"> • Open to all LA County residents who are Medi-Cal eligible.

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Public Health	Recovery Bridge Housing (RBH) - Provides abstinence-focused, peer-supported housing that offers a safe interim living environment for clients who are unstably housed or homeless, according to the U.S. Department of Housing and Urban Development. Participants in RBH must be concurrently enrolled in outpatient, intensive outpatient, Opioid Treatment Program, or Outpatient (aka Ambulatory) Withdrawal management services	<ul style="list-style-type: none"> • Substance Abuse Services Helpline (SASH) - 24/7 helpline (844) 804-7500 • Client Engagement and Navigation Services (CENS) - one area office per service planning area, several co-located spaces. A list of CENS Area offices can be found at: http://publichealth.lacounty.gov/sapc/docs/public/cens/cens-near-you.pdf • Connecting to Opportunities for Recovery and Engagement (CORE) – six CORE centers may be viewed at: http://publichealth.lacounty.gov/sapc/public/corecenter/?lang=en • Service & Bed Availability Tool (SBAT) - online directory of substance use services https://sapccis.ph.lacounty.gov/sbat/ 	<ul style="list-style-type: none"> • Open to all LA County residents, including people experiencing homelessness in need of a recovery-oriented, safe interim housing environment and concurrently enrolled in a SUD outpatient treatment setting including outpatient, intensive outpatient, opioid treatment program, and ambulatory withdrawal management.
Public Health	Project HOPE – Provides early intervention and enrichment, pregnancy and parenting support, mental, and social support, childcare and school enrollment assistance, connections to resources, and judgement-free physical, consultation, and collaboration with expert clinician.	<ul style="list-style-type: none"> • email: ProjectHOPE@ph.lacounty.gov • General Home Visiting Line (213) 639-6478 	<ul style="list-style-type: none"> • Experiencing homelessness, pregnant and/or parenting children aged 0-5, and living in San Fernando Valley or South Los Angeles.

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Public Health	HIV Medical and Support Services - Connects patients with a team that works with the client's HIV medical provider. Services include case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.	<ul style="list-style-type: none"> Website for available services: https://getprotectedla.com/impositivela/ Benefits Specialists at https://getprotectedla.com/resources/what-are-benefits-specialty-services-bss/ 	<ul style="list-style-type: none"> HIV positive, 12 years old and older, and LA County resident.
Public Health	Domestic Violence Supportive Services (DVSS) - Provides supportive services to participants who are experiencing or have experienced DV and who are CalWORKs eligible. Provides shelter, legal counseling, case management, and support services to facilitate safety, addressing trauma, and working towards long-term stability for survivors.	<ul style="list-style-type: none"> Clients are referred by DPSS, contracted agencies enroll clients, or clients call the Los Angeles County DV Hotline at (800) 978-3600 who are then referred to DV serving agencies. Call DV Agencies at: http://publichealth.lacounty.gov/dvcouncil/resources/resources.htm Or call 211 	<ul style="list-style-type: none"> CalWORKs clients, as well as General Relief (GR) and Skills and Training to Achieve Readiness (STAR; formerly GROW) clients. However, GR clients are not eligible for motel stays under standard DVSS. For those not eligible under CalWORKs, including GR clients, Domestic Violence Services for All (DVSFA) can provide support, including coverage for hotel or motel stays.