

Housing and Supportive Services Program Inventory
Move-In, Rental and Cash Assistance, and Legal Services

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance, and Legal Services			
Better Angels	The STEP Fund Program - Our mission is to prevent homelessness for the 750,000 families in LA County who are just one minor crisis away from losing their homes. We're doing this by providing interest-free loans to low-income residents facing eviction within the next 30 days due to a recent financial setback.	STEP FUND LOAN APPLICATION	<ul style="list-style-type: none"> The client must live in L.A. County. Must be considered very low income (<50% AMI). Be at imminent risk of eviction within the next 30 days. Have experienced a recent financial shock.
Consumer and Business Affairs (DCBA)	Stay Housed LA - Provides free legal services and short-term rental assistance to income and geographical eligible residents facing potential eviction, as well as providing other eviction-related information and workshops available for all.	https://www.stayhousedla.org/ (888) 694-0040	<ul style="list-style-type: none"> Tenants residing in the City of LA, Long Beach, Unincorporated County of LA, and some incorporated cities. Earn less than 80% Area Median Income to receive free legal services and short-term rental assistance. Other information and assistance are available to all County residents.
Consumer and Business Affairs	Self-Help Legal Access Centers - Provides information about court procedures and forms, provides trained legal professionals to review completed court forms, conducts workshops and potentially refers self-litigants to pro-bono legal representation in most civil matters including housing and debt collection.	10 Courthouses: <ul style="list-style-type: none"> Antelope Valley, Chatsworth, DTLA, Pasadena, Pomona, Van Nuys: https://nlsla.org/services/self-help-centers/ or (800) 433-6251 Inglewood, Long Beach, Torrance, Santa Monica: https://lafla.org/self-help/ or (213) 235-0060 Compton: https://www.communitylegalsocal.org/help-yourself/self-help-centers/ or (424) 349-7610 	<ul style="list-style-type: none"> All County residents are eligible.
Consumer and Business Affairs	Foreclosure Prevention and Real Estate Fraud Program - Provides real estate and foreclosure counseling services at no cost. Also includes the Homeowner Notification Program, which mails a notice to homeowners whenever a deed, quitclaim deed, deed of trust, notice of default, or notice of trustee sale is recorded to protect homeowners of potential fraud.	DCBA main and branch offices: (800) 593-8222 <ul style="list-style-type: none"> https://dcba.lacounty.gov/foreclosur e-prevention/ Email: dcba@dcba.lacounty.gov Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> All County residents are eligible.

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Move-In, Rental and Cash Assistance and, Legal Services continued			
Consumer and Business Affairs	<p>Center for Financial Empowerment - Convenes, advocates, and builds capacity to strengthen the financial health of County residents, with a focus on Black, Indigenous, and People of Color, to build economic resiliency. Works to connect low-moderate income County residents to financial education, services, and consumer protections. Provides financial literacy counseling and workshops, access to safe affordable financial products, free tax preparation assistance, homeownership opportunities, estate planning, and referrals to financial empowerment partners.</p>	<p>DCBA main and branch offices:</p> <ul style="list-style-type: none"> • https://dcba.lacounty.gov/financial-empowerment/ • Resource Guide: https://dcba.lacounty.gov/wp-content/uploads/2024/10/LA-County-Financial-Empowerment-Resource-Guide-FINAL-October-2024.pdf • Phone: (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> • All County residents are eligible.
Consumer and Business Affairs	<p>Countywide Dispute Resolution Program - Provides free mediation services that cover a broad range of topics including neighbor disputes, landlord-tenant disputes, and debt collection disputes.</p>	<ul style="list-style-type: none"> • https://dcba.lacounty.gov/countywidedrp/ • Phone (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ • Partnering agencies: https://dcba.lacounty.gov/countywidedrp/partners/ 	<ul style="list-style-type: none"> • At least one party must be located in Los Angeles County.
Consumer and Business Affairs	<p>Consumer Counseling Unit - Serves consumers, businesses and communities through education, advocacy, and complaint resolution to create a fair and vibrant marketplace for consumers and educate consumers about their rights and responsibilities.</p>	<p>DCBA main and branch offices:</p> <ul style="list-style-type: none"> • https://dcba.lacounty.gov/foreclosure-prevention/ • Phone (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> • All County residents are eligible.

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Move-In, Rental and Cash Assistance and Legal Services continued			
Health Services	Ability to Pay Program - Provides financial assistance program for LA County residents who cannot afford their medical bills. It helps cover the costs of medical care, including inpatient and outpatient services, when Medi-Cal, Medicare, private insurance, or other benefits do not cover it.	<ul style="list-style-type: none"> • General Information: (844) 804-0055 Mon. to Fri. 8am to 5:30pm, and Sat. 8am to 4:30pm. • Contact regional DHS hospitals listed at: https://dhs.lacounty.gov/patient-information/get-coverage/financial-services/. 	<ul style="list-style-type: none"> • LA County residents/patients with income at or under 200% Federal Poverty Level (FPL) and a reduced cost (sliding scale) for those over 200% FPL. The sliding scale is based on family size and income.
Human Resources	2025 California Wildfire Recovery Resources for LA County Employees – Provides resources for County employees impacted by the January 2025 wildfire events. While some resources are specifically tailored for those affected by wildfires, other information is also beneficial for employees who are homeless or facing housing insecurity.	https://employee.hr.lacounty.gov/using-support/	<ul style="list-style-type: none"> • All County residents are eligible.
Jewish Free Loan Association	Interest Free Loans - Offers personal, business, and education loans with no interest or fees to people of all faiths and ethnicities. The program has no collateral requirements.	www.jfla.org	<ul style="list-style-type: none"> • 18 and older living in LA, Ventura, or Santa Barbara Counties with a qualified grantor. Grantor must also live in one of the three counties, be 25+ with a steady income, good credit score, and willing to sign on the loan with the borrower.
Los Angeles Homeless Services Authority	Problem Solving - Offers a short-term intervention that assists participants to maintain their current housing or to identify an immediate and safe housing alternative within their own network of family, friends, and social supports. By working alongside people facing a housing crisis in an empowering manner, Problem Solving can assist at the very beginning of their housing crisis or shortly after they enter the homeless services system.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Gross 50% AMI or 80% AMI for households with subsidies who are able to identify a Housing Problem-Solving resolution: (1) staying with social supports temporarily or permanently, (2) maintain a unit, (3) reunify to a safe place out of town, or (5) move into a new sustainable unit.

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Los Angeles Homeless Services Authority	Shallow Subsidy - Provides rental assistance to individuals or families who are enrolled in a Rental Subsidy Housing Program and need continued rental assistance and light touch case management to maintain their housing due to being rent burdened and unable to afford their rent without assistance.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Enrolled and currently housed in a rental subsidy housing program and show ability to pay 55% or more of the rent, have income below 50% AMI, and experiencing severe rent burden (50% or more of income going towards rent), able to retain housing with light touch case management, and attempting to get on an affordable housing waitlist. • Must <i>not</i> be receiving subsidized housing and/or living in an affordable housing unit. Participant must be current on all rental payments and not owing a balance.
Los Angeles Homeless Services Authority	Time Limited Subsidies - Connects families, individuals, and youth experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Experiencing homelessness with an average median income at or below 50%. • Experiencing housing barriers that are resolvable on a medium-term and can stabilize within 24 months.
Los Angeles Homeless Services Authority	Time Limited Subsidies DV – Connects families, individuals, and youth experiencing homelessness and domestic violence, sexual assault, stalking, or human trafficking to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Experiencing homelessness with an average median income at or below 50%. • Experiencing housing barriers that are resolvable on a medium-term and can stabilize within 24 months.

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Move-In, Rental and Cash Assistance and Legal, Services continued			
Los Angeles Homeless Services Authority	Legal Services – Offers free legal services for those at imminent risk of homelessness. Those facing eviction may require legal services including support with eviction prevention, landlord dispute resolution, credit resolution advocacy, criminal record expungement, immigration, driver’s license, and other legal services that relate to housing retention and stabilization.	Program information: https://www.lahsa.org/news?article=828-legal-services-for-homeless-and-at-risk-individuals Or contact the Access Center at https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Adults age 18+, • Youth aged 16-24, • Families, • Households with a child under 18, • Enrolled in LAHSA Homeless TLS, • Experiencing homelessness, or • At-risk of homelessness.
Military and Veterans Affairs	Legal Services - Provides legal assistance for homeless veterans or legal guidance to refer and assist in navigating housing benefits and legal options. Services include character of discharge upgrades, benefits appeals, child or spousal support, custody or visitation, eviction and tenants' rights, unlawful evictions, and foreclosures.	Regional offices may be viewed at https://mva.lacounty.gov/contact-us/	<ul style="list-style-type: none"> • Veterans experiencing homelessness or at risk of homelessness who meet the income criteria for various levels of assistance.
Public Social Services	CalWORKs - Provides cash assistance to families with children to help pay for housing, food, and other necessary expenses.	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon.- Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • By calling the Customer Service Call Center at (866) 613-3777 • Online via BenefitsCal.com 	<ul style="list-style-type: none"> • Child(ren) must be deprived of parental support/care due to death, incapacity, un/underemployment, or continued absence of one or both parents. • Principle wage earner two parent families. Clients must not be employed more than 100 hours/month. Families’ net monthly income must be below the Maximum Aid Payment level based on their family size. • Clients must meet property limit of \$17,452 for families with members aged 60 or older and \$11,634 for all other families. • Family members must be a US citizen or eligible noncitizens.

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Public Social Services	<p>Emergency Assistance to Prevent Eviction/Moving Assistance - Provides a maximum of \$3,000 to \$5,000 per Welfare-to-Work (WtW) participant to prevent eviction. Moving Assistance provides a maximum of \$2,500 per WtW participant to secure housing and/or assist with moving costs.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center at (866) 613-3777 	<ul style="list-style-type: none"> • Be CalWORKs approved, have exhausted or not be eligible to the State's Permanent Homeless Assistance Arrearages payment. • Be WtW eligible, have a verifiable financial hardship resulting from circumstances beyond the family's control that caused the nonpayment of rent and/or utilities, provide verification of the financial hardship and past due rent and/or utilities, and agree to pay a part of the past due rent and/or utilities.
Public Social Services	<p>4-Month Rental Subsidy - Provides formerly homeless CalWORKs Welfare to Work (WtW) families with a short-term rental subsidy after securing non-subsidized permanent housing. Eligible families can qualify for a once-in-a-lifetime rental subsidy of up to \$500 per family (based on family size) for a maximum of four consecutive months to help the family while their housing situation stabilizes. If the CalWORKs WtW family participates in the GAIN Family Stabilization Program, the family may receive an additional four consecutive months of rental subsidy payments totaling up to eight consecutive months.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center at (866) 613-3777 The program can also be accessed by a CalWORKs WtW family who lives in non-subsidized permanent housing, when the family demonstrates they are experiencing valid financial hardship and receive DPSS administered eviction prevention funds. 	<ul style="list-style-type: none"> • CalWORKs approved, WtW eligible, have received or be eligible to receive the Permanent Homeless Assistance (HA) payment and/or Moving Assistance Program payment, or have received the Permanent HA Arrearages and/or the Emergency Assistance to Prevent Eviction (EAPE) Program payment to prevent the family's eviction. • Have signed a rental/lease agreement to secure non-subsidized permanent housing within the past 30 calendar days of the request for rental assistance. • Agree to receive rental assistance payments and provide a rent receipt or verification that rent has been paid for each month a subsidy is issued before another subsidy payment is issued.

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Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	<p>Temporary Homeless Assistance Program+14 (THAP+14) - Provides up to 14 days of temporary shelter payments for Welfare to Work participants at a daily rate from \$85 to \$145 depending on the slot availability.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • Families must be receiving CalWORKs, enrolled in WtW (GAIN), or employed, or be participating in Post Time-Limit Services. Note: • THAP+14 is limited to once-in-a-lifetime with exceptions: domestic violence, mental or physical illness, prior residence becoming uninhabitable, and natural disaster. Proof of the exceptional circumstance(s) must be provided. • A CalWORKs participant can only receive THAP+14 as an exception under the following conditions: one year has passed since the last time they exhausted THAP+14 and it is a different period of homelessness since the last time the family received THAP+14.
Public Social Services	<p>Subsidized Housing to Homeless Disabled Individuals Pursuing Supplement Security Income (SSI) - Assists individuals who are experiencing homelessness and provides homeless GR participants with a monthly rental subsidy of up to \$475 and move-in-assistance of up to \$500. Access is also provided to other supportive services including assistance with securing an approval of SSI benefits. For GR participants who are on track for SSI approval, the subsidy is subject to reimbursement through the GR interim assistance reimbursement process.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • GR participants who are interested in participating in the GR Housing Subsidy & Case Management Program are referred to a GR Homeless Case Manager.

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Public Social Services	<p>General Relief (GR) - Provides cash benefit to individuals who do not qualify for other State or federal cash assistance programs. GR includes a monthly cash grant of \$221 for a single person and access to supportive services including assistance to prevent eviction/homelessness, utility shut-off, or utility restoration (with specific requirements and established limits).</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3777 	<ul style="list-style-type: none"> • 18+ years of age, reside in LA County for at least 15 calendar days. • Not in violation of parole or probation. Not fleeing to avoid prosecution, custody, or confinement after a felony conviction. • A net income of less than \$221/month for an individual, \$375 for a couple. Personal property has a combined value of \$2,000 or less. An owned motor vehicle is valued at \$4,500 or less. If you are homeless and using the vehicle as a residence, the value of the vehicle must be \$11,500 or less. Only one motor vehicle may be retained. • When applying for aid, individual's cash on hand or in a bank account is \$100 or less, or for a couple/family is \$200 or less. After being approved for aid, cash on hand or in a bank account is \$1,500 or less. • Real property (residence) has an assessed value of \$34,000 or less and the client agrees to sign a lien, allowing the County to recover GR payments received under certain circumstances.

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Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	<p>General Relief (GR) Housing Subsidy & Case Management Program (GRHSCMP) - Provides GR participants who are homeless or at risk of homelessness with a monthly rental subsidy of up to \$475 and one-time move-in-assistance payment of up to \$500. The GR participant must contribute \$100 from their GR grant for a total subsidy payment of \$575 that is paid directly to the landlord. The program also provides access to other supportive services aimed to increase employment and/or approval of SSI benefits.</p>	<ul style="list-style-type: none"> • Complete an application at https://dpss.lacounty.gov/en/cash/gr.html • Or have application mailed to you by calling (866) 613-3777. Once completed, fax application to (310) 215-8220 or mail it to: Department of Public Social Services, PO Box 519, Rosemead, CA 91770 	<ul style="list-style-type: none"> • GR Unemployable participants who are pursuing SSI or Veterans Benefits VB, including Transition Age Youth (TAY) between the age of 18–24.
Public Social Services	<p>Temporary Homeless Assistance Program+14 (THAP+14) - Provides up to 14 days of temporary shelter payments for Welfare to Work participants at a daily rate from \$85 to \$145 depending on the slot availability.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/res_ources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • Families must be receiving CalWORKs, enrolled in WtW (GAIN), or employed, or be participating in Post Time-Limit Services. Note: • THAP+14 is limited to once-in-a-lifetime with exceptions: domestic violence, mental or physical illness, prior residence becoming uninhabitable, and natural disaster. Proof of the exceptional circumstance(s) must be provided. • A CalWORKs participant can only receive THAP+14 as an exception under the following conditions: one year has passed since the last time they exhausted THAP+14 and it is a different period of homelessness since the last time the family received THAP+14.